



# *Orange Grove Center*

"To recognize, support, and celebrate the qualities of the individual"



## **MEDIA KIT**

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Orange Grove Center blossomed from an ad placed in the Chattanooga Times by a concerned parent of a child with a developmental disability, to a small school on Main Street that served 15 children in the first class.

In 1953, the school was founded Orange Grove Elementary School. The mission was to “guide individuals into activities for a sense of achievement and to draw them into the fabric of the community.”

The Center in the 1970s had grown to nearly 200 students within 10 years. This was followed by the opening of group homes and the first placement of clients in the workforce. Accomplishments mounted to services for the blind, the development of supportive living facilities, game and art programs, the opening of Intermediate Care Facilities and group and retirement/senior homes, a speech and language center, medical and dental facilities, community supports to encourage and establish volunteerism and employment, and a recycling program that is currently a major factor in providing jobs for Center clientele.

Orange Grove Center has the distinction of being the first local site for Special Olympics, and is a trendsetter locally and nationally, in that it is one of the oldest organizations of its kind still in existence.

**Adult Services**

Adult Services includes Adult Comprehensive Training, Community Supports, the John F. Germ Recycling Center, and the Walter A. Lerch Industrial Technology Center (ITC).

**Community Supports**

Community Supports Division partners with local businesses and employers to offer meaningful work opportunities to those we serve. Employers use our workforce by sending work to Orange Grove to be completed, by allowing us to send workers to a business site to perform work, or by hiring our individuals. This department has a niche for meeting a business' needs because of its wide range of abilities and versatility. This characteristic has enabled it to provide mutually beneficial relationships.

Individuals in this area work full-time and part-time in a variety of vocational settings including: job readiness training, work adjustment training, trial work experiences, workshop job placements, enclave job placements, heavy equipment certification, and competitive job placements. All vocational services are designed to help each person gain the self-reliance they desire.

Long-term follow along services help ensure each individual is successful in their job placement. In addition to vocational opportunities, community participation activities are encouraged. They include: volunteering, exploring work opportunities for the future, and retirement activities. Community Supports also offers one-on-one support through personal assistance services provided for individuals after hours and on weekends in the community, and/or their home environments.

**Recycling Center**

The John F. Germ Recycling Center, named after a long-time OGC board member, provides numerous employment opportunities for individuals seeking personal independence. The Center is partner to the City of Chattanooga in its efforts to provide local residents the convenience of five (5) drop-off stations. The Center is also a fully-functional processing plant, with tours offered to the public.

The Recycling Education Coordinator handles all tours, and provides a wealth of education regarding the processing facility and the on-site educational and learning center. The Coordinator is also responsible for all media inquiries specifically relating to the Recycling Center.

The Center has a partnership with the City of Chattanooga to pick up recyclables each week, and in turn, the city grants use of dump trucks and other equipment to transport all goods. Recyclables include computers, glass, plastic and paper products. Visit the website at: [www.orangegroverecycling.org/](http://www.orangegroverecycling.org/) to learn more.

**Industrial Training Center (ITC)**

ITC provides work for approximately 160 individuals daily. Eleven (11) companies have been serviced, which provides monthly revenue from contracts. ITC contracts with:

Amazing Glaze  
Farley's and Sather's  
GPS  
Gold Bond

Kiwanis Club  
Meri Meals  
Norfolk Southern  
Racemark International

SMP  
Starkey Printing Company  
Suburban Manufacturing

ITC has one (1) off-site work station with Meri Meals, assembling military meal kits with a group of individuals and a supervisor one (1) day per week. ITC is a member of the Chattanooga Manufacturer's Association, which has led to involvement in Lean Manufacturing.

A relationship with NISH (national employment agency for people with disabilities) has provided training money to educate staff on Lean Manufacturing, Department of Labor guidelines, and other trainings needed to make the workshop more efficient.



### **Adult Comprehensive Training (ACT)**

ACT provides individual training to adults, 22 years and older, based on priorities established by each person and their support team. This training helps to promote social and interpersonal skills, builds personal care skills and develops community awareness. Physical needs of the individual are also addressed.

ACT addresses the personal outcomes of each person through an array of augmentative interventions (also called enhancement opportunities) which most community agencies serving individuals with mental retardation simply do not offer.

ACT prepares individuals for full-time vocational experiences, as well as other personal achievements which create a well-rounded, interdependent lifestyle.

### **Compliance and Training**

The Training Department has a full-time Trainer and Training Administrative Assistant that provides quality training to all new staff meeting the training requirements of the Department of Mental Retardation (DMRS) and Orange Grove Center. Training is ongoing and offers many training topics and times to meet the needs and schedules of all the staff. We support our staff through various activities with "September to Remember" and Direct Support Professionals (DSP) Games. Both of these activities are fun, as well as providing opportunities for them to learn and demonstrate their skills.

Our Incident Management Department provides oversight for the safety and potential risks of the individuals we serve. Focus Group Meetings are offered annually to each Department to ensure their knowledge of the Protection From Harm Domains and Indicators.

The Compliance Department works with Federal and State Surveys on meeting the requirements for providing a quality program to meet the needs and interests of our Individuals. The Compliance Department continues to work to maintain and improve our Three Star Status with the Department of Mental Retardation. The Compliance Department works throughout OGC to ensure a good working relationship for the planning and care of our individuals.

### **Development and Public Relations**

Development seeks to secure funding opportunities to coincide with the budget granted at the state and federal levels. Capital Campaigns, the annual membership drive, the Jackie Tyber Memorial Golf Tournament, and the Brick Engraving Campaign are all governed by Development.

Public Relations ensure that marketing and public relations efforts aid in the cultivation of the Orange Grove image, as well as maintaining adequate media relationships. This department is responsible for media opportunities and appearances, and creating marketing materials, including the quarterly Osage Connection newsletter, Annual Reports, departmental brochures, and other materials. Development and Public Relations also maintains the website. Outside inquiries are directed to this department.

Activities coordinated through Development and Publications include the Jackie Tyber Memorial Golf Tournament, which takes place in the Fall, and Founders' Day, the first Tuesday in December. "Breakfast for Champions" takes place in April. It is the largest event sponsored by the center.

### **Education and Training**

Orange Grove students are enveloped in a regimen of support that includes family, friends, choices and reciprocal community involvement. Education and vocational training prepare students for more independent living and working.

#### **Admissions Guidelines/Enrollment Policy**

Individuals served have a primary disability of Mental Retardation, and are predominantly from Hamilton County, TN, and surrounding counties of southeast Tennessee, northwest Georgia and northeast Alabama.

### Enrollment Procedures

Services are provided to individuals who are referred primarily from the Hamilton County Department of Education or the Division of Mental Retardation Services, State of Tennessee. Individual families, physicians, social service agencies, governmental entities, and advocates may also contact the Center regarding the enrollment of an individual. All interested parties are directed to the local school system if they are under the age of 22, and to the Division of Mental Retardation Services local office if they are over the age of 22, since they are seeking public support for the individual to attend.

There are instances where a family or guardian may be interested in supporting the individual privately and, in this case, the Center would process the application and establish the necessary fees.

### Children's Services

Children's Services Department has approximately ninety-five (95) students who are taught by thirteen (13) Certified Special Education Teachers and thirty-three (33) Direct Support Professionals. The Department also includes a Principal, Social Worker, Administrative Assistant, and a Behavior Specialist/Sub-Teacher who support the classroom staff. In addition, there is a music teacher, an art teacher and a recreation therapist to provide extensive enrichment programs.

Children's Services continuously receives State School Approval from the Tennessee Department of Education. The school program maintains a positive working relationship with all Local Education Agencies (LEA).

The state approved Work-Based Learning (WBL) Program has work sites in the community with GPS, Community Kitchen, Applebee's, Meri Meals, and contract work within the center, including towel delivery, recycling (cardboard and paper recycling through Global Kidz Inc., an entrepreneurial classroom project).

### Music

The Music Department provides interactive music classes for all ages of individuals at Orange Grove. Through the use of varying styles of music, individuals are engaged in activities designed to enhance auditory listening and perception, gross and fine motor skills, and social interaction. Singing, dancing, and "hands-on" music making provide learning opportunities, sensory stimulation, and entertainment.

The Music Department also provides more specialized music opportunities through participation in the Orange Grove Chorus, the Orange Grove Dancers, as well as providing individualized singing and piano instruction for several persons. The Chorus and Dancers also perform before audiences, and have made appearances everywhere from churches to local television specials.

### Recreation Department

Individuals are allowed to engage in free play while in the gymnasium. Students are matched with groups according to their abilities.

The Recreation Department services through the use of a fully-equipped gymnasium, and a full-sized Olympic pool. A certified lifeguard is always on duty to monitor recreational swimming for children and adults. The weekly schedule is comprised of gym classes, water ballet, kickball, bowling, Frisbee throwing, scooter board races, riding boogie boards, and dances are held on Fridays. Outside of classes, students may train for and participate in the Special Olympics, which are held in January (Winter Olympics), March (aquatics), April (track and field) and September (bowling).



### Transportation

Orange Grove Center operates a fleet of 25 school buses and 77 vans providing transportation for over 500 clients. Nearly 300 person trips are made per day. All vehicles and drivers are insured, and must complete all Defensive and Safe Driver Training programs. Approximately, 25 hours of training must be completed under the Tennessee Department of Safety.

## Health Care Services

The Augustus McCravey Health Care Department is a full-service medical facility offering a complete range of health care services to all OGC clients.

Since 1991, staff have provided health related education, pre-employment physicals, medical laboratory procedures, as well as first aid. Local MD residents and nursing students from UTC, Chattanooga State, Cleveland State, and Lee University are given clinical rotation experience. The dental clinic offers on-site experience for dental hygienist students. Registered nursing students use the clinic as part of their educational program.

The health care services provided at OGC has earned recognition in the community as a whole. Individuals with the diagnosis of MR/DD (Mentally Retarded/Developmentally Disabled) are being referred for medical and dental care by local physicians and outside agencies.

### Medical Clinic

The Medical Clinic is open Mondays through Fridays, serving individuals in need of medical treatment and regular consultations. The staff of one (1) doctor, two (2) nurse practitioners, and six nurses provide caring assistance to all visitors to the clinic.

### Dental Clinic

The dental clinic has two (2) dentists and one (1) hygienist, serving individuals on a daily basis whenever needed by appointment. Visits may include cleanings, check-ups, and x-rays, while more serious conditions are responded to off-site.

## Human Resources

The Human Resources Department is responsible for attracting the most qualified employees and matching them to the jobs for which they are best suited. It is also responsible for coordination of employee benefits, employee relations, the employment process, personnel policies oversight, policy and procedures manuals and workers compensation. You may listen to the employment commercial online at: [www.orangegrovecenter.com/downloads/commercialorangegrove.mp3](http://www.orangegrovecenter.com/downloads/commercialorangegrove.mp3).

### Volunteer Services

Volunteer Services is a division of Human Resources. Assistance is provided to the staff and clientele of Orange Grove through the generosity of those who donate their time on a daily basis. Volunteer Services embraces the Foster Grandparent program through Senior Neighbors, as well as volunteers from varying community sources such as UTC, local high schools, groups, and individuals. A completed application and mandatory TB skin test is required before any contact with individuals is allowed.

## Morton J. Kent Habilitation Center

Established in 1993, the Morton J. Kent Habilitation Center integrates both the prevailing and future biopsychosocial problems of citizens with developmental disabilities and special health care needs. The role and professionalism of the Direct Care Professional as the lynchpin to successful community-based services is a current high priority.

Affiliations include the award-winning magazine, Exceptional Parent, The World Congress on Disabilities, the Office of the Surgeon General, the National Institutes of Health, and leading universities provide Orange Grove the opportunity to be "at the table" with policymakers in the field of developmental disabilities, especially in teacher training, health care, aging, injury prevention, life span counseling, assistive technology, and parent interface.



### Art

Art services are provided by a 30-year veteran graphic designer who specializes in three-dimensional art in the delivery of habilitation services. The art department is also responsible for all photography that is displayed at

the Center, as well as in the publications and other marketing materials relating to Orange Grove Center.

See page 11 for more on the “Hab Center.”

### **Nutrition Services**

Nutrition Services provides just fewer than 700 meals per day in the main cafeteria and the Recycling Center cafeteria. The main cafeteria seats about 220 people at a time during lunch service between 11:00 a.m. and 1:00 p.m.

Meals are served daily to all individuals through the school breakfast and lunch programs. All meals are reviewed by the Registered Dietitian and modified for medical nutrition therapy and special diet needs as prescribed by the physician.

The “tray du jour” menu is planned for reimbursable meal program requirements (National School Lunch Program and the Child and Adult Day Care Program), and the à la carte line sells a variety of foods on a cash basis.

### **Residential Services**

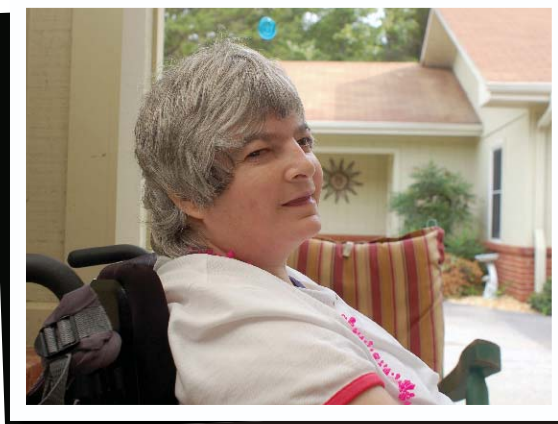
Residential Services combines living assisted residential care and the comforts of home through group home residences, supported living facilities, and residential habilitation. Living arrangements are based on the individual’s need, and ability to live independently in some cases.

#### **Intermediate Care Facilities for Persons with Mental Retardation (ICF/MR)**

The ICF program is a community based residential program which provides services for 72 consumers with intellectual disabilities. This community based residential program operates within the rules and regulations of the Centers for Medicare and Medicaid Services, Tennessee Department of Mental Retardation, Tennessee Department of Health, and Tennessee Department of Mental Health and Developmental Disabilities.

The department employs 185 employees including an administrative department consisting of five coordinators, one RN Coordinator, one RN (Nursing) educator, twenty-six front line supervisors and thirty-three licensed practical nurses.

The consumers, who reside in the ICF group homes, are supported by 24 hour awake staff, licensed nursing services, live-in residential managers (in 12 out of 14 group homes). Additionally, the department is supported by a therapy team which exclusively supports these 72 consumers. The therapy supports include physical therapy, occupational therapy, speech language pathology, dietary and behavior supports. Recreation and leisure activities are an enormous service to the consumers.



#### **Residential Habilitation**

Residential Habilitation has 25 homes serving 150 individuals. The Residential Habilitation model supports from two to eight individuals in Orange Grove Center-owned homes, with a live-in house manager and support staff as needed.

Staff promote opportunities for the individuals to make choices in life skill development, while participating in many activities throughout the community, such as church, shopping, festivals, sporting events and trips.

#### **Supported Living**

Supported Living has 23 homes throughout the Chattanooga area that support 38 individuals. Supported Living homes are not Orange Grove homes, but instead are the individual’s homes. These individuals are assisted in leasing their home or apartment in the community. OGC supplies the staffing support and oversight of their home.

Services are very individualized, with most homes having only 1-3 individuals in them. These individuals have intensive behavioral needs and some health related issues that would make it very difficult if not impossible to live with others. Most of the individuals that we support have one-on-one support because of their intense needs.

### **Therapy Services**

Therapy Services have been a part of OGC's therapeutic services for 35 years. We support the individuals' need for therapeutic clinical expertise in order to access and benefit from daily life. Therapies are most beneficial when integrated into the individuals day by trained staff, guided by clinical experts.

At OGC, we function by providing PT, OT and SLP services to clients typically referred by their ISP/IEP support plans supported by physical aids. We also function as a PT community provider accepting a variety of insurances, including Medicare, private Blue Cross plans, Blue Care and Tenn Care Select.

### **Physical Therapy**

The Physical Therapy department at OGC provides evaluation, treatment, and consultative services to school age and adult clients with developmental disabilities. We accept referrals from all physicians and deliver private outpatient services accepting a variety of private insurances, including Blue Care and TennCare Select. The focus of care is on the individual and their family resulting in the coordination of services that is required to successfully support individuals in their choice of environments.

PT expertise includes adaptations for equipment including custom WC seating systems. Support staff and families who interact with individuals on a daily basis receive competency based training from therapists. Clients have an opportunity to try innovative assistive gait devices and develop motor skills in the hydrotherapy pools. Regardless of the severity of the individual's disability, the PT department offers evaluations and proposed plan of care within a community network of services available.

### **Occupational Therapy**

The Occupational Therapy Department at Orange Grove Center provides services to both children and adults in a variety of settings. Our primary focus is to enhance the lives of persons with developmental and physical disabilities by furthering their independence in everyday living opportunities. Referrals can be generated by family or support staff, but require a physicians order.

The Occupational Therapy Department includes the multi-sensory environments located at Orange Grove Center. We facilitate the use of the Snoezelen room, playmotion! and the Sensory Gym. All of these areas are utilized by consumers on a near daily basis with benefits overflowing into other environments. Occupational Therapy provides the following services:

- Motor Skills - fine motor (handwriting, in-hand manipulation, etc.), visual motor (tracking, perception, etc.), upper extremity coordination, motor planning, and ADL training
- Splinting - functional use, resting use and maintaining current position
- Assistive technology - environmental access, vocational/home adaptations, computer access and augmentative communication device access
- Sensory Processing - sensory integration (tactile, vestibular, proprioceptive, etc.), aromatherapy, sensory gym, Snoezelen Center and playmotion!

### **Physical and Nutritional Management (PNM)**

The Physical Nutritional Management Team is a intra-disciplinary team that provides a holistic range of therapeutic services to ICF clients. The core of the PNMT is comprised of nine professionals: a Behavior Analyst and a Behavior Specialist; an Occupational Therapist and Occupational Therapist Assistant; a Physical Therapist and two Physical Therapist Assistants; a Registered Dietitian and a Speech and Language Pathologist.

Each ICF client is evaluated annually and as needed by each discipline to determine the ultimate needs of the individual. The therapists then provide written programs and guidelines for each individual and train the home and day program staff on how to implement those programs and guidelines to ensure the highest caliber of care. PNM also supplies ICF with assistive devices and equipment that is repaired and individualized on site. Recently, the Team added an Audio Visual Technician that is creating video training programs.

### Speech Language Therapy

The Jim Goldman Speech and Language Department at OGC provides evaluation, treatment and consultative services to school age children and adult clients with developmental disabilities. Upon physician referral, we deliver outpatient services to individuals based on their needs.

Treatment is primarily in the areas of communication and swallowing. In the treatment of communication problems, our therapists utilize traditional speech therapy techniques as well as the incorporation of technology into a client's life. Our innovative use of current technological advances in speech-generating communication devices aids many clients in achieving a level of independence not previously attainable. We provide extensive swallowing treatment, including the use of electrical stimulation (specifically, the VitalStim method) to increase the client's abilities to eat food while decreasing their risk for choking and aspiration. In the near future, we plan to offer treatment focused on teaching literacy skills to clients who may not have previously had the opportunity to learn to read.

Our Speech-Language Pathologists work closely with each individual and his/her family to support them in the home, school, work and community settings. We seek to provide a comprehensive, supportive plan which focuses on the abilities of each individual.

In 2003, the department became the Jim Goldman Speech and Language Center, after long-time volunteer and board member, Jim Goldman.

### Sensory Processing Therapy

#### Snoezelen

The "Snoezelen Room" opened in spring 2005, and provides sensory processing opportunities for school-age children and adult clients. Community access is currently available for a fee after a screening by the OT.

Snoezelen is the name of a philosophy that makes use of a specially designed room that provides a relaxing sensory environment for people with a variety of special needs. The word "snoezelen" is Dutch, from the region in which the Snoezelen philosophy developed. The Dutch word "snuffelen" means "to explore," and "doezelen" means "to doze." Through Snoezelen, the senses are stimulated by a combination of soothing music, lighting, tactile sensations and aromatherapy.



#### Sensory Gym

The sensory gym allows play, sensory stimulation and learning to come together. The sensory gym has colorful and engaging equipment like a ball pit, scooter boards and a climbing net. A 50-foot sensory wall engages the senses of touch, sight, and hearing. The sensory gym is not only fun, it helps students of all abilities develop imperative skills such as balance, posture and tactile tolerance.

#### playmotion!

playmotion! is an innovative computer program that facilitates educational play through interactive activities using virtual reality technology, and room-size projected images. Whether the user is participating in a virtual soccer game or practicing academic skills as computer generated planets move on the play surface, playmotion! creates the best combining world's education and physical activity facilitated through play.

Created by artist Greg Roberts, playmotion! was founded on the premise of resurrecting the ancient art of play.



*The Morton J. Kent Habilitation Center has the distinction of having Dr. Rick Rader as its director and research specialist in the area of serving individuals with developmental disabilities. Although he is a licensed medical professional, Dr. Rader generously devotes himself to Orange Grove Center, and to educating the public. Below is a list of some of his accolades in relation to his commitment to the underserved:*

The first appointed Special Liaison for Healthcare at the prestigious President's Committee for People with Intellectual Disabilities in Washington, DC, and served on the Family Services and Supports subcommittee in June 2003.

Serves as special consultant to the Office of Rare Diseases at the National Institute of Health, as well as the Office on Disability at the Dept. of Health and Human Services.

Formerly Director of International Operations for Surgical Aid to Children of the World and Medical Director of the Journal Infections in Medicine, Complications in Surgery and Abstracts in Infectious Diseases. He has a fellowship in psychoneuroimmunology and was the Executive Director of the American Institute of Stress where he studied stress for the CIA, FBI, NASA, United Nations, and the World Health Organization.

Serves on the National Advisory Panel of Last Passages.

Rader has been working with the City of Chattanooga, TN, to fund Universal Newborn Screening (UNS) for all babies born locally through a special arrangement with Neo Gen Screening of Bridgeville, PA.

Activity Co-Director and President of the American Academy of Developmental Medicine & Dentistry

Member of the Medical Division of the American Association on Mental Retardation, a Fellow Member of the American Academy of Cerebral Palsy and Developmental Medicine, a Fellow of the American Institute of Stress, the Society of Teachers of Family Medicine, and The New York Academy of Sciences.

Consultant to the Vice President's Expert Panel on Family Centered Care, a participant in the public policy forum of the National Institutes of Health and on the Steering Committee of the National Alliance for Direct Support Professionals.

Spearheaded the drive to train medical students and physicians in techniques of communicating the expression of pain with non-verbal retarded citizens.

Chair of the Chattanooga Rehab Cluster.

A featured speaker at the International Congress on Stress in Switzerland for several years.

Member of the Society of Teachers of Family Medicine and The American Association on Mental Retardation. He is a Fellow of The American Academy for Cerebral Palsy and Developmental Medicine and The American Institute of Stress

Has authored over 50 articles on neurodevelopmental disabilities and has lectured extensively all over the world on the dynamics of the special needs community.

Formerly a member of the Surgeon General's Task Force on Healthcare Disparities for People with Mental Retardation, as well as serving as a consultant to the NIH's Office on Rare Diseases.

Serves as a medical consultant to Special Olympics.

Adjunct professor of Human Development at the University of Tennessee at Chattanooga, as well as serving on the Genetics Advisory Board for the State of Tennessee. He serves on the board of the American Association on Health and Disabilities.

The first physician elected as an honorary member of the Developmental Disabilities Nurses Association. He is a member of the New York Academy of Science.

In 2008, Rader was one of five health care professionals who were honored by the National Academy of Practice in Medicine with a Distinguished Practitioner Award. The Academy is a division of the National Academies of Practice (NAP). Only 150 practitioners or scholars will ever receive this award.

The operation of Orange Grove Center rests on funding provided by sources at several levels. Most of the funding received comes from federal and state sources. The operating budget is more than \$31 million.



Orange Grove has been a United Way sponsored agency throughout its history. Each year, United Way provides funding for operating costs. The annual employee in-house campaign takes place each summer, with donations up to \$50,000. In addition, OGC employees designate funds to benefit other United Way agencies.

#### ONGOING FUND-RAISERS

Orange Grove Center has a number of continuous funding opportunities that are enacted throughout the year.

##### Brick Engraving Campaign

The Brick Engraving Campaign is a fund-raising effort in which bricks are purchased for someone of interest, and messages, names, or other are engraved on them in memory of someone special. The cost is \$50 each. Completed bricks are then placed in the OGC Courtyard where all others are kept.

##### Annual Membership Drive

The annual membership drive enables contributors to make a pledge to Orange Grove. Each donation makes it possible to provide an array of services and programs to individuals served. Donors may pledge any amount, making one time payments or monthly to annual billing. Some gifts are tax deductible. Payments may be made online with a credit or debit card through PayPal by visiting the Orange Grove website.

##### Jackie Tyber Memorial Golf Tournament

Held annually, one week prior to the Chattanooga Classic, the Tyber Tourney raises funds for the Tyber Building Fund. Proceeds benefit the renovations of the Tyber Building, which is home to Community Supports, Residential Habilitation, and Intermediate Care Facilities.





JANUARY  
Winter Special Olympics

FEBRUARY  
Valentine's Dance

MARCH  
Special Olympics (Aquatics and Basketball)  
St. Patrick's Day Dance

APRIL  
"Breakfast for Champions"  
Special Olympics (Track and Field)  
OGC Prom

JUNE  
Double G Camp

SEPTEMBER  
"September to Remember"  
Special Olympics  
Jackie Tyber Memorial Golf Tournament

OCTOBER  
Direct Support Professional (DSP) Games,  
Nashville, TN

NOVEMBER  
Annual Membership Campaign

DECEMBER  
Founders' Day (Luncheon and Dinner,  
the first Tuesday of the month)



### Clients

February 2007, OGC client Debbie Chadwick, was bestowed with the honor of becoming a USA Freedom Corps Greeter for her service to residents of Life Care Center of Missionary Ridge in Chattanooga. President George W. Bush flew to Chattanooga to personally give her a lapel pin (the President's Volunteer Service Award) and Secret Service badge for her efforts. Debbie spent 7 years working with residents, while creating more programs and activities to better serve them.

### Direct Support Professionals

Over the years, Orange Grove DSPs have had the honor of being recipients of the Direct Support Professionals Association of Tennessee (DSPAT) award for their service.

### Habilitation Center

See Dr. Rick Rader, Hab Center Director, page 11. Dr. Rick Rader (below right) received the Distinguished Practitioner Award from the National Academies of Practice.

### Health Care Services

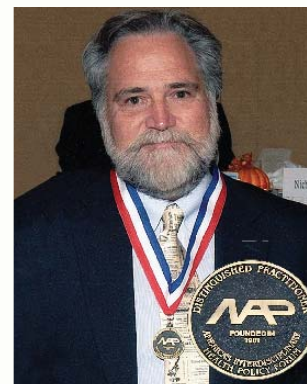
6 of the 9 Day Program Nurses are Certified Developmental Disabilities Nurses.

Orange Grove Center staff member, Veronica Stone, RN, OCN, NNMC, co-authored "Home Care Issues," a chapter in the recently published book, Nursing Management: Principles and Practice, published by Oncology Nursing Society Press. The book is intended to be used for all practice areas of nursing, as well as nursing school programs. It is an important resource for nurse managers and administrators in virtually every aspect of nursing practice to help meet the needs of patients, families, institutions, corporations, and society in general.

### Other

Orange Grove Center is a multi-year recipient of the 3-Star Award from the Tennessee Division of Mental Retardation Services for outstanding services to people with developmental disabilities. We are one of only 20 agencies across the state to have earned this award.

Orange Grove Center was named the East Tennessee Agency of the Year 2007 by the Tennessee Chapter of the Association of Persons in Supported Employment (TNAPSE) for the Center's successes in supported employment.



**ADMINISTRATION**

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lesmith@orangegrove.org

John F. Germ Recycling Center at OGC  
Nikki Rozzell, Recycling Education Coordinator  
(423) 493-2574  
nrozzell@orangegrove.org

**DEPARTMENT DIRECTORY**

Main Center (Derby Street)	(423) 629-1451
Residential Services	(423) 493-2954
Human Resources	(423) 629-1451
Industrial Training Center	(423) 493-2908
Habilitation Center	(423) 493-2924
Children's Services	(423) 493-2947
Adult Comprehensive Training	(423) 493-2452
Therapy Services	(423) 493-2922
Quality Compliance	(423) 493-2919
Recycling Center	(423) 493-2925
Health Care Services	(423) 493-2905
Community Supports	(423) 493-2960
Recreation Department	(423) 493-2928

For information and assistance related to enrolling a student under the age of 22, you may contact Jann Davis, School Social Worker, at 629-1451, ext. 2576.

For information and assistance related to enrolling an adult over the age of 22, you may contact any of the following:

Darcy Owens, Director of Education and Training, 423-629-1451, ext. 2938  
Tera Roberts, Director of Adult Services, 423-629-1451, ext. 2960  
Chattanooga Regional Office of DMRS, 423-634-6149

For information and assistance related to Residential Services, contact any of the following:

Ruth Toon, Director of Residential Habilitation, 423-629-1451, ext. 2954  
Bev Witt, Director of Intermediate Care Facilities, 423-629-1451, ext. 2953  
Gail Walker, Director of Supported Living, 423-697-9055  
Chattanooga Regional Office of DMRS, 423-634-6149

### THE ORANGE GROVE SONG

“After All” written by Sharon Thorn, also known as “The Nashville Writer”

Sung by singer, songwriter and composer, Perry Danos, of Nashville, TN

(May be heard online at: <http://www.orangegrovecenter.org/downloads/orangegrovesong.MP3>)

### PUBLICATIONS

“Just One Step”

Commemorative book of OGC history celebrating 50 years of service (1953-2003)

Photos by Dennis Wilkes, Orange Grove Center art instructor

Edited by Jan Galletta

Osage Connection

Quarterly newsletter for staff, parents, donors, and supporters of Orange Grove Center.

Designed and published through Development and Publication

### VISUAL MEDIA

50th Anniversary Celebration Documentary, “Orange Grove Center”

Produced by WTCI Channel 45/PBS Chattanooga, TN

Editor: A. Williams

October 2, 2003

Length: 28:50

### WEBSITE

URL: [www.orangegrovecenter.com](http://www.orangegrovecenter.com)

Maintained by Development and Public Relations

### TOURS

Tours are given, preferably by reservation, between the hours of 8:00 a.m. and 4:00 p.m., Mondays through Fridays. Inquiries are directed to (423) 629-1451, ext. 2911.



### LOGO

The Orange Grove logo (left) is the Osage orange, or hedge apple, which is actually green in color. Osage trees grew at the original Orange Grove site on Main Street, which led to the name.

### MISSION STATEMENT

The mission statement was originally the motto: “Love overcomes... vigilance endures.”

Today, Orange Grove Center’s mission statement is:

“To recognize, support and celebrate the qualities of the individual.”

OGC is a 501(c)3 organization.

OGC is a United Way member, and has been throughout its history.

OGC is a top 20 major, non-manufacturing employer locally (number 14 on the list in 2007), according to the Chattanooga Chamber of Commerce.

The primary diagnosis for individuals served is mental retardation. Some clients/students may have additional diagnoses of autism, Down Syndrome, visual or hearing impairment and other conditions.

OGC was started in 1953.

OGC serves approximately 700 individuals, and employs nearly 750.

OGC operates 61 residential homes throughout Chattanooga, serving 261 people.

OGC sits on 22.5 acres of land between Derby Street and Arlington Avenue.

Students in the school program at OGC may enroll as early as 6 years of age.

OGC students graduate from the center each year, in the same manner as Hamilton County students.

OGC students move on to become employed in everyday jobs in the community.

OGC is the original site locally for Special Olympics.

OGC has two sensory integration components: Snoezelen and playmotion!.

OGC has a certified medical and dental facility.

OGC is contracted through its Adult Comprehensive Training department with service recipients producing items for major companies such as Gold Bond and Racemark International.

OGC runs 50 vans and 25 school buses in its Transportation Fleet.

OGC partners with 175 regional businesses in various work and vocational training initiatives.

Has a \$31 million operating budget.

OGC has a Nutrition Services department that operates the Center's two cafeterias, and provides breakfast and lunch to its clients and staff daily.

Dr. Rick Rader serves as director of the Morton J. Kent Habilitation Center. He is internationally known for his expertise on varying subjects, including health care and developmental disabilities. He is Editor-in-Chief of Exceptional Parent magazine, and one of only 150 persons ever to receive the National Academies of Practice Award.

DSP's are Direct Support Professionals. They work directly with individuals in classrooms, homes, and in other places. They may teach, care for, cook for, and help with many aspects of an individual's livelihood.

Recycling at OGC began in 1988, with the John F. Germ Recycling Center dedicated in 1998. It is named for board member, John F. Germ.

The Habilitation Center opened in 1993, and is named for Morton J. Kent, a long-time board member.

The 50 year anniversary was in 2003. The celebration lasted 6 months.

The Jim Goldman Speech and Language Center, named for the long-time volunteer, board member and former board president, was dedicated in 2003.

ICF/MR – Intermediate Care Facilities for Persons with Mental Retardation

ACT – Adult Comprehensive Training

ITC – Industrial Training Center

Janet Brewer, Fiscal Services Director  
 Carla Cooper, Human Resources Director  
 Jenny Foster, Compliance and Training Director  
 Darcy Owens, Education Director  
 Laura Porter, Health Care Services Director  
 Dr. Rick Rader, Director of the Morton J. Kent Habilitation Center  
 Tera Roberts, Adult Services Director (Community Supports, ACT, ITC, and Recycling)  
 Ruth Toon, Residential Habilitation Director  
 Gail Walker, Supported Living Director  
 Beverly Witt, ICF/MR Director and Therapy Services Director

Brandy Beeson, Recreation Coordinator  
 Pam Brandenburg, Residential Services Coordinator  
 Sally Brown, Community Supports Coordinator  
 Tyrus Chislom, Transportation Coordinator  
 Claudette Cox, Compliance Coordinator  
 Candis Dawson, ICF/MR Coordinator  
 Betsy Dilworth, ICF/MR Coordinator  
 Samantha Dowdy, ICF/MR Coordinator  
 Autumn Gamble-Hatfield, Training Coordinator  
 Misti Gipson, Recycling Plant Coordinator  
 Tracy Glenn, Nutrition Services Coordinator  
 Kathy Hollaway, Residential Services Coordinator  
 Joe Lambert, Residential Services Coordinator  
 Paul Nation, Recycling Enclave Coordinator  
 Phillip Royal, Industrial Training Center Coordinator  
 Nikki Rozzell, Recycling Education Coordinator  
 Larry Sample, Residential Services Coordinator  
 Regina Selby, Adult Comprehensive Training Coordinator  
 Joy Smith, Information Services Coordinator  
 Leslie Smith, Public Relations and Marketing Coordinator  
 O'Dell Tiller, Community Supports Coordinator  
 Fred Vail, Maintenance Coordinator  
 Felecia Wilson, Residential Services Coordinator



Monty Parks, Music Department  
 Dennis Wilkes, Art Department



*"This program is funded (in part) by the Tennessee Division of Mental Retardation Services, Tennessee Department of Health, Tennessee Division of Rehabilitation Services, United Way of Hamilton County, Hamilton County Government, USDA, TDOT and many private contributors."*

*Under Title VI of the Civil Rights Act of 1964, federal law protects individuals from discrimination. Facilities, programs and services sponsored by Orange Grove Center are available to all eligible persons regardless of race, color, national origin, age, sex or disability.*

**Orange Grove Center**

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